It’s easy to manage your account!

By phone:
1-866-952-3795
or
Online:
www.myclincard.com

*SAMPLE ONLY*

1. Your ClinCard Prepaid MasterCard® is active once your first payment is loaded. Please sign the back of the card and then you can immediately begin using it by selecting the "credit" option in stores or for online purchases.

2. Your ClinCard does not come with a pre-set PIN. In order to use your ClinCard at an ATM location or to make a purchase using the "debit" option in stores, please call 1-866-952-3795 to set your PIN.

3. This prepaid MasterCard card is reloadable, so please be sure to keep it so that additional funds may be credited to your ClinCard.

4. You may view your available balance, review transactions and manage your account at www.myclincard.com or by calling 1-866-952-3795.

Tips on using your ClinCard Prepaid MasterCard:

* If you "opt-in" to receive email and/or text messaging, you will be notified when funds are applied to the card. You may also receive messages to remind you about upcoming appointments and other study information. Standard text messaging rates may apply. See carrier for details.

* As a prepaid card, your ClinCard can only be used for purchases up to the amount of your available balance. If you wish to make a larger purchase, you must know your available balance and inform the cashier of the amount you would like charged to your ClinCard. Merchants are unable to check your balance or transaction history.

The ClinCard Prepaid MasterCard is issued by The Bancorp Bank pursuant to license from MasterCard International Incorporated. The Bancorp Bank; Member FDIC. MasterCard is a registered trademark of MasterCard International Incorporated.